

# SPENCER PROPANE COMPANY

Dear Valued Customer:

We are pleased to announce that, effective immediately, Spencer Propane Company is now a part of AmeriGas Propane. This decision was made based on my knowledge of the AmeriGas business philosophy, their commitment to outstanding customer service and dedication to their employees. I am confident the transition will be a smooth one.

I would like to personally thank you for the opportunity to be your propane supplier. I appreciate the considerations you have extended to Spencer, and I thank you in advance for welcoming AmeriGas as your new propane provider.

Very truly yours,



Bruce Spencer  
Owner



To Our New Customer:

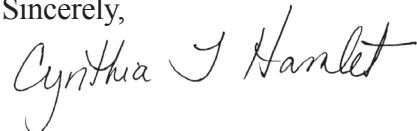
On behalf of the entire company, I would like to offer you our most sincere welcome to AmeriGas Propane. As the nation's largest propane company, AmeriGas has served the needs of this area for many years from our Petersburg location. It is our goal to meet and exceed your service needs in a seamless and professional manner through this transition and far into the future.

Rest assured there will be no disruption to your propane service during this transition. Your service will now be based from our AmeriGas Petersburg facility:

**3323 S. Crater Road, Suite E • Petersburg, VA 23805**  
**Phone (804) 862-4560 • Fax (804) 862-2098**

We look forward to meeting you and learning more about your energy needs. Your business is very important to us, so please contact me at the phone number listed with any questions or concerns. We are proud of our reputation for providing outstanding customer service and look forward to a long relationship as your propane supplier.

Sincerely,



Cindy Hamlet  
Area Manager