



Dear Valued Customer:

We are pleased to announce that, effective immediately, Propane Energy is now a part of AmeriGas Propane. This decision was made based on my knowledge of the AmeriGas business philosophy and their commitment to outstanding customer service and dedication to their employees. I am confident the transition will be a smooth one.

I would like to personally thank you for the opportunity to be your propane supplier. I appreciate the considerations you have extended to Propane Energy, and I thank you in advance for welcoming AmeriGas as your new propane provider.

Very truly yours,

Douglas M. Brice
President of the General Partnership



To Our New Customer:

On behalf of the entire company, I would like to offer you our most sincere welcome to AmeriGas Propane. As the nation's largest propane company, AmeriGas has served the needs of this area for many years. It is our goal to meet and exceed your service needs in a seamless and professional manner through this transition and far into the future.

Rest assured that there will be no disruption to your propane service during this transition. We will continue to operate from the same facility, and you will continue to see many of the same faces you have grown to trust. Please continue to use the same telephone numbers to which you are accustomed.

Soon you will receive more information about AmeriGas and the many services we provide to ensure your complete satisfaction. In the meantime, please contact me directly at **(936) 756-5799** if you have any immediate questions, concerns or needs.

Your business is very important to AmeriGas. We are proud of our reputation for providing outstanding customer service and look forward to a long relationship as your propane provider.

Sincerely,

Terry Brown
Area Manager