



Dear Valued Customer:

We are pleased to announce that, effective immediately, Hughes Propane is now a part of AmeriGas Propane. This decision was made based on my knowledge of the AmeriGas business philosophy, their commitment to outstanding customer service and dedication to their employees. I am confident the transition will be a smooth one.

I would like to personally thank you for all the years of support and the opportunity to be your supplier. I appreciate the considerations you have extended to Hughes, both for the business and also for our family.

I would like to thank you in advance for welcoming AmeriGas as your new propane provider as I feel they will do everything possible to continue to provide excellent service for all your propane needs.

Very truly yours,

Frank Hicks  
President & CEO



To Our New Customer:

On behalf of the entire company, I would like to offer you our most sincere welcome to the AmeriGas family. You have our commitment to provide you reliable, safe and responsive propane service.

Rest assured that there will be no disruption to your propane service during this transition. In fact there will be minimal changes. We will continue to operate from the same facility and you will continue to see many of the same faces you have grown to know and trust. Please continue to use the same telephone numbers to which you are accustomed.

In the coming weeks, you will receive more information about AmeriGas and the many services we provide to ensure your complete satisfaction. In the meantime, please contact me directly **(866) 339-7721** if I can assist you in any way, or visit our website at [www.amerigas.com](http://www.amerigas.com).

Your business is very important to AmeriGas. We are proud of our reputation for providing outstanding customer service and look forward to a long relationship as your propane provider.

Sincerely,

Terry Brown  
Area Manager