

Company Name: _____ Phone: _____

Address: _____ City: _____ State: _____ Zip: _____

INITIAL CUSTOMER FEE DISCLOSURE FORM PART 1

Today's Date: _____

Fee offer good until: March 31, 2024 *

On April 1, 2024 THE FEES ON THE FOLLOWING PAGE WILL GO INTO EFFECT.

Start of Service: You may be required to sign a written contract and/or complete a credit check that is satisfactory to the seller before obtaining propane. A seller cannot deny service on the basis of your credit, but may require cash payment in advance of delivery if you are denied credit terms. Fees not included on this disclosure are prohibited. Advice on purchasing propane is available on the Vermont Attorney General's consumer website at www.uvm.edu/consumer under Heating Fuels.

FEE	AMOUNT
Security Deposit	2/12 Estimated Annual Usage
Tank/Gas Permit Charge	Per Town Schedule
Equipment Installation Charge	Per Sales Proposal
Service Dispatch Charge	\$75.00
System Leak Check Charge	\$39.99
Service Initiation Charge (includes System Leak Check)	\$99.99
Special Trip Charge - Business Hours	\$150.00
Special Trip Charge - Non-Business Hours **	\$200.00
Diesel Cost Recovery Fee is assessed for propane deliveries & service calls	\$5.00
Equipment Reconnection Charge for Disconnects (includes System Leak Check)	\$189.99
Equipment Lease Fee per Year (<i>Charged only if 80% of the water capacity of storage tank is not delivered during the previous 12 months</i>)	Annual Fee Per schedule below
119 gallon and under capacity tank	\$56.65
120 – 249 gallon capacity tank	\$66.95
250 – 330 gallon capacity tank	\$92.70
331-575 gallon capacity tank	\$144.20
576 gallon and above capacity tank	\$195.70
Late Payment Fee (the greater of 1 1/2% of the average daily balance or \$36.00 per month)	\$36.00 minimum
Returned Check Charge	\$33.00
IF YOU REQUEST TANK REMOVAL ANYTIME DURING THE FIRST 12 MONTHS AFTER TANK INSTALLATION, THE FOLLOWING FEES APPLY	
Equipment Removal Charge includes the Service Dispatch Charge above, plus the costs associated with removal of underground tank, which will vary depending upon the circumstances, labor, and materials necessary for excavation	\$75.00 plus costs or removal of underground tank
Pump Out / Restocking Charge	\$0.35 per gallon
Labor Rate for Pump-Out/Restocking - per hour (per tech) - Business Hours	\$150.00
Labor Rate for Pump-Out/Restocking - per hour (per tech) - Non-Business Hours **	\$200.00

*Fees do not include applicable Federal, state, or local taxes that may be added.

** Business hours are defined as 8:00 am through 4:30 pm Monday through Friday. All other hours including weekends and holidays will be defined as Non-Business hours.

INITIAL CUSTOMER FEE DISCLOSURE FORM PART 2

Today's Date: _____ Fee offer good from April 1, 2024 until October 1, 2024*

THE FEES THAT ARE CHANGING ON APRIL 1, 2024 ARE HIGHLIGHTED IN YELLOW BELOW

Start of Service: You may be required to sign a written contract and/or complete a credit check that is satisfactory to the seller before obtaining propane. A seller cannot deny service on the basis of your credit, but may require cash payment in advance of delivery if you are denied credit terms. Fees not included on this disclosure are prohibited. Advice on purchasing propane is available on the Vermont Attorney General's consumer website at www.uvm.edu/consumer under Heating Fuels.

FEE	AMOUNT
Security Deposit	2/12 Estimated Annual Usage
Tank/Gas Permit Charge	Per Town Schedule
Equipment Installation Charge	Per Sales Proposal
Service Dispatch Charge	\$99.99
System Leak Check Charge	\$39.99
Service Initiation Charge (includes System Leak Check)	\$99.99
Special Trip Charge - Business Hours	\$150.00
Special Trip Charge - Non-Business Hours **	\$200.00
Diesel Cost Recovery Fee is assessed for propane deliveries & service calls	\$ 5.00
Equipment Reconnection Charge for Disconnects (includes System Leak Check)	\$189.99
Equipment Lease Fee per Year <i>(Charged only if 80% of the water capacity of storage tank is not delivered during the previous 12 months)</i>	Annual Fee Per schedule below
119 gallon and under capacity tank	\$ 56.65
120 - 249 gallon capacity tank	\$ 66.95
250 - 330 gallon capacity tank	\$ 92.70
331 - 575 gallon capacity tank	\$144.20
576 gallon and above capacity tank	\$195.70
Late Payment Fee (the greater of 1 1/2% of the average daily balance or \$36.00 per month)	\$36.00 minimum
Returned Check Charge	\$33.00
Credit Card Surcharge	2.65% of the credit card transaction amount
Labor hourly rate	\$190.00
IF YOU REQUEST TANK REMOVAL ANYTIME DURING THE FIRST 12 MONTHS AFTER TANK INSTALLATION, THE FOLLOWING FEE(S) APPLY	
Service Dispatch Charge	\$99.99
Tank Pickup Fee for Underground Leased Tanks is assessed for the removal of underground leased tanks, plus the costs associated with removal of underground tank, which will vary, depending upon the circumstances, labor and materials necessary for excavation.	\$199.99 plus the costs of removal of underground Tank
Tank Pickup Fee for Above-Ground Leased Tanks is assessed for the removal of standard above-ground leased tanks.	\$199.99

* After October 1, 2024 the fees will continue to remain in effect and will only be changed after Company sends a written notice at least 60 days in advance of the change. Fees do not include applicable Federal, state, or local taxes that may be added.

** Business hours are defined as 8:00 am through 4:30 pm Monday through Friday. All other hours including weekends and holidays will be defined as Non-Business hours.