

WINTER PROPANE SAFETY REMINDERS

Thank you for your business. Below are helpful tips to ensure your propane service runs smoothly and continuously throughout the winter.

- **Emergencies** – Don't hesitate to tell us if you think something is wrong. You should not smell propane in your home. If you smell gas or are experiencing signs of a gas leak, immediately exit the premises, and then call our 24/7 emergency line at **(800) 805-0659** or call 9-1-1 for immediate assistance.
- **Delivering in Snow and Ice** – To ensure safe access to your propane tank, please review the following reminders during inclement weather.
 - Driveways – Keep your driveway clear of snow for a width of at least 8 feet, whenever possible. Our trucks are taller and wider than your automobile and do not turn as easily. Just because you can fit, it does not mean we can. Please also keep trees/bushes that line your driveway trimmed, including low-hanging branches.
 - Gates – Consider keeping gates all the way open if there is a chance they could freeze, be blocked by snow, or may not be able to open fully due to snow accumulation in the path of the gate. We do not want to bump, bend, or scrape your gate when we are driving through.
 - Hills – If you have a hill at the start, middle, or end of a driveway, please apply salt or ice melt on the slope if it is wet from snow melting, covered with packed snow, has any ice on the surface, or even if only wet but temperatures are expected to drop below freezing. Hills, even when small, can be hard for us to climb with a heavy propane truck. They can also cause our truck to slide after it is parked.
 - Salt or Sand – Place salt or sand on icy patches where we normally park. Our drivers must climb down 3-4 feet to get out of the truck and onto your driveway. Even a little ice can take our feet out from under us, putting a halt to your delivery.
 - Clear a Path – Clear a walking path, or at least tramp down the snow in a path that is safe to walk to your tank. We can't see what is under the snow as we walk to your tank. In the past we have discovered sharp objects, slippery

pieces of metal, tripping hazards, walls, obstacles, and even inground swimming pools. These and other obstructions could cause our driver to be injured and interrupt your important delivery.

- Mark Location of Underground Tanks – If applicable, please mark the location of your underground tank.

- **Keep Equipment Clear of Snow and Ice** – To prevent a gas leak, please keep your propane tank, equipment and piping clear of snow and ice accumulation. The weight of these elements could eventually break gas connections.

- **Keep Gas Appliance Vents Clear of Snow and Ice** - To avoid gas fumes from becoming trapped in your home, please make sure that your chimney and rooftop, as well as all gas appliances vented through the roof or walls remain clear of snow and ice. Should snow or ice cover a vent, the appliance may stop operating.

- **Clear a Path to Your Tank** – Even if there is no snow, make sure there is a clear walking path at least 3-4 feet wide in as close to a straight line as possible from the parking area to your tank, whenever possible. Delivery hoses are heavy, especially the farther we get from our trucks, making it hard to navigate tight spaces. The more room you give us, the better for guaranteeing a safe delivery.

- **Do Not Disconnect Your Tank** – Never disconnect your tank and hook up a spare or small tank to get by. When a propane tank runs out of gas or is disconnected the piping system must be checked to make sure there are no leaks caused by the interruption.

- **Install Carbon Monoxide (CO) Detectors** – These should be installed in every level in your home, paying particular attention to sleeping areas. Maintain them according to manufacturer's instructions. We also highly recommend installing propane gas detectors, which can be purchased at your local hardware store.

For a complete list of Propane Safety Guidelines, visit www.propanesafetyfirst.com.



www.amerigas.com